

Points felt inconvenience taveling Japan	Difficult points	Most difficult point
Free Wifi enivourment	36.7%	23.9%
communication	24.0%	17.5%
How to get to destination	20.0%	10.5%
How to ride public transportation/know cost	17.1%	7.3%
Exchange & using credit card	16.1%	9.1%
To get information for restauraunt	11.5%	4.6%
To get information for public transportation station	10.2%	3.2%
Less foreign language on the map	9.8%	3.8%
To get information for free/discount ticket	9.4%	1.6%
Booking restaurant	6.5%	1.6%
Booking public transportation ticket	6.1%	1.3%
Other	6.1%	2.4%
To get information for recommend sightseeing spot	5.0%	1.9%
To get free/discount ticket	5.0%	1.9%
Hard to understand the map	5.0%	1.1%
Hard to understand PICTSIGN	4.4%	0.8%
Hard to find tourism information center	4.2%	1.3%
Less tourism information center	4.0%	1.6%
Less PICTSIGN	3.8%	1.1%
Booking hotel	2.5%	1.3%
How to get ticket for sightseeing spot	2.3%	0.3%
To get information for hotel	2.1%	0.8%
To get information for hosipital where can use foreign language	1.7%	0.5%
To get information for package tour	1.5%	0.3%
Booking package tour	1.0%	0.3%